

## OEMPCWorld.com - RMA Approved Form

**Please be sure to review our comprehensive [Memory Debugging](#) tips before proceeding with a warranty return, we find that 70% of all returns can be avoided using these helpful hints.**

Please note that OEMPCWorld.com carries many different brands of almost every product listed. If the brand you received is not working in your system simply request "exchange with another brand" and our engineers will review your return and ensure the alternative brand is shipped to you.

### RMA Authorization Request - Please fill out the form and print it out

If you make a mistake when completing this form it will not affect your refund amount or warranty exchange.  
Simply use your best judgment.

**Please Note:** Fields with the \* are required for processing this form.

Your Name\*:

Your Email\*:

Your Order#\*:

How was Payment Made?\*

Your Computer Make/Model:

#### ***Item(s) being returned***

Returning Product Code\*:

Qty Purchased:

Qty Returning:

Price Each:

Total value of merchandise being  
returned to us:

< -- **Non-editable field**

Reason for returning\*:

Action Requested*:	
<b>Please Note:</b> (no refunds after 30 days, see buyback)	
If Other please specify:	
<i>If requesting replacement or exchange with a different item please complete the following, otherwise leave blank for refunds, buyback and replacement</i>	
<b>Send me item(s)</b>	
Send Product Code:	
Qty to send:	
New Item Price Each:	
Total value of merchandise being shipped to you:	<-- <b>Non-editable field</b>
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Total Amount or Refund Due:	<-- <b>Non-editable field</b>
Briefly Describe Problem*:	
<b>Your Information</b>	
Ship to Name:	
Address 1:	
Address 2:	
City:	
State/Province:	

Zip/Postal Code:	
Daytime Tel Number:	
Credit card type: <b>(or include check in your mail)</b>	<input type="checkbox"/> Visa <input type="checkbox"/> Master Card <input type="checkbox"/> Amex <input type="checkbox"/> Discover
Credit card #:	CVV2:
Credit card Exp Date:	/ <a href="#"><u>What is CVV2? - Click Here</u></a>
Your Signature:	_____

***Very Important***

Please print this entire email, write in your information and send with your return to:

OEMPCWorld.com

Attn: RMA Service Order #  
2800 Bowers Ave  
Santa Clara CA 95051

Please be sure to include a return shipping address on the printout or include a return address label for even faster service or fill in the information below.

Please use some form of delivery confirmation number to ensure you can trace arrival of the package to us. We recommend USPS Mail with delivery or signature confirmation, as little as \$1.00 for one module.

***Please Note***

There are no shipping costs to replace defective memory, only to upgrade or exchange for a different type \$4.50 S&H will be added.  
Your return will be processed within 5-7 days.